



## Reopening Updates: Phase 1

**Beginning Friday, May 22**, we look forward to welcoming you back to CrossKeys Vineyards. We've missed seeing you. We were blown away by your support the last two months through curbside pickup, shipments and the virtual tastings. Thank you so much! Please read below our policies and procedures as we reopen. Our number one goal is to keep guests and staff members safe. As always, thank you for your support.

### Seating/Indoor Restrictions

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At this time, all seating is outdoors and will only be available on the patios and veranda. The washroom facilities will be limited to single use only during this time and will be stocked with sanitizing agents. Staff will periodically enter to sanitize all touch surfaces. Seating is first come, first serve with a special section marked for Key Club members. **We strongly recommend reservations for all seating: Please call (540) 234-0505.** Pets and children are welcome, but please be aware of surroundings and keep practicing social distancing.

### Wine and Food Purchase

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CrossKeys will offer bottles of wine and glasses of wine for purchase. We will also have our Bistro open to purchase food. Seated service will not be offered at this time. Guests will be notified when the food is ready and pick up from a station. Guests are also asked to clear the table when leaving so staff can sanitize for the next guest. Wine tastings and flights will not be offered at this time.

### Health and Sanitation

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We will be doing as much as possible to keep everyone safe! Staff will be wearing gloves and a mask — we hope you consider wearing a mask when interacting with staff members. We will practice social distancing and have markers for people to stand that are 6 feet apart while waiting in lines. Common touch surfaces will be sanitized throughout the day. Tables will be sanitized between guests. Kitchen employees will also be wearing personal protective gear while preparing your meals. Kitchen surfaces are regularly sanitized and steps are taken to prevent any cross-contamination.

### Hours of Operation

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Starting Friday, May 22, we will be closed on Mondays and Tuesdays. Open Wednesdays and Thursdays from 11AM until 7PM and open Friday-Sunday from 11AM until 8PM.

We can't wait to have you back at CrossKeys Vineyards!